

WARRANTY

STICKS + STONE CO PROVIDE A 12 MONTH STRUCTURAL WARRANTY ON CONCRETE AND TIMBER BENCHTOPS, CONCRETE BASINS AND CUSTOM PIECES.

The Warranty does not cover:

- Commercial use benchtop
- Chipping, cracking, discolouration caused by wear and tear of concrete
- Damage from misuse of product
- Improper care and maintenance that is not in line with STICKS + STONE CO Maintenance Guide
- Damage to a basin if it was installed incorrectly

Important Note:

We use professional GFRC or concrete to create concrete pieces from moulds or structures. However due to the nature of concrete, each piece may vary in colour, texture and number of air pockets/pin holes. We fill some air pockets to create a smoother finish while maintaining the raw individuality of each item. These are not considered manufacturing defects.