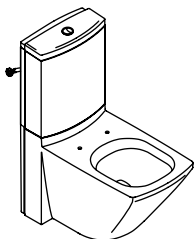


Homeowner Guide

Dual-Flush Toilet

ESCALE



MIRAGE



OPIAZ



OVE



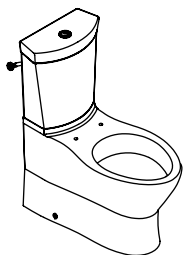
PANACHE



PARLIAMENT



PERSUADE



REACH



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Thank You For Choosing Kohler Company

Thank you for choosing the Bold Look of Kohler with your toilet purchase. Kohler craftsmanship offers you a rare combination of proven performance and graceful sophistication that will satisfy you for years to come. The dependability and beauty of your Kohler toilet will surpass your highest expectations. We're very proud of our products here at Kohler and we know you will be too.

Please take a few minutes to study this Homeowners Guide. Pay special attention to the Care and Cleaning instructions.

All information in this manual is based upon the latest product information available at the time of publication. At Kohler, we constantly strive to improve the quality of our products. We reserve the right to make changes in product characteristics, packaging or availability at any time without notice.

How to Use This Manual

This manual is designed to help you troubleshoot and repair any problems that may develop with the operation of your toilet. If a problem occurs:

- ☐ Refer to the Troubleshooting section to determine a probable cause.
- ☐ Follow the maintenance and repair instructions in this manual to correct the problem.
- ☐ Check the Service Parts section to determine the part numbers for any replacement parts necessary.
- ☐ Use the information on the back cover of this manual to contact Englefield to order parts, or for help if you cannot correct the problem.

Care and Cleaning

If you live in a hard water area, you should make certain that the holes in the rim are kept clean for proper pan flushing. Toilet cleaners should be used at least once a week. Use a long-handled brush to clean the rim holes and to clean as far into the trap as possible to prevent mineral deposits from forming.

Most toilet cleaners are not harmful to the vitreous china surface of the toilet pan. Kohler Co. does not recommend the use of any cleaning products which are submerged in the cistern as the acids contained within the cleaner will prematurely deteriorate gaskets and valve parts. Please follow the pan cleaner manufacturer's instructions carefully.

DO NOT USE HARSH ABRASIVE CLEANERS.

THESE INSTRUCTIONS CONTAIN WARRANTY AND MAINTENANCE INFORMATION. PLEASE SAVE FOR FUTURE REFERENCE.

Troubleshooting

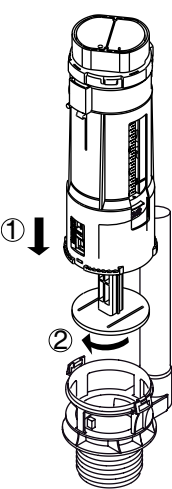
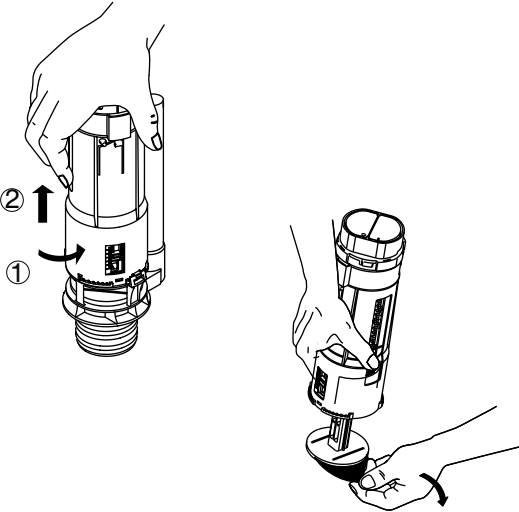
This troubleshooting guide is for general aid only.

Symptoms	Corrective action	Corrective action
1. Inlet valve turns on/off by itself without toilet being flushed.	A. Outlet valve seal worn, dirty or damaged.	A. Inspect, clean and, if necessary replace seal.
2. Inlet valve continues to run, allowing water to enter cistern.	A. Foreign particles lodged under the inlet valve seal (located under float valve cap). B. Inlet valve seal (located under inlet valve cap) may be cracked or split. C. Cistern water level set above overflow level.	Refer to separate inlet valve instructions.
3. Incorrect water level height.	A. Float height incorrect.	Refer to separate inlet valve instructions.
4. Long or noisy cistern fill cycle.	A. Restricted valve inlet or supply line.	A. Fully open the water supply shut-off valve B. Clean the valve inlet, valve head, or supply line. Flush the lines.

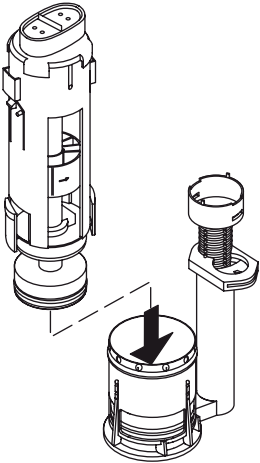
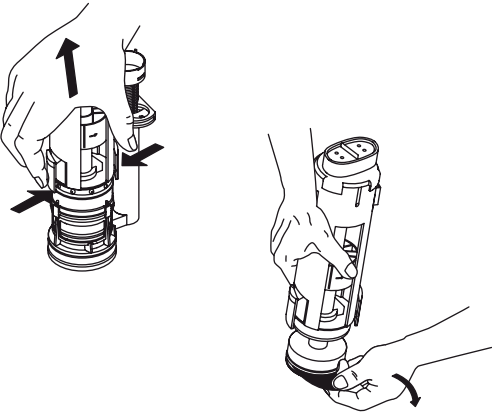
Troubleshooting Con.

Symptoms	Corrective action	Corrective action
5. Noisy cistern fill cycle.	A. Restricted valve inlet or supply line.	A. Partially close the water supply shut-off valve if the water pressure to the toilet is too high. Check the toilet performance following any such adjustment. B. Remove dirt or obstructions from the valve head. Flush the line.
6. Poor flush.	A. Water usage is too low. B. Trapway obstructed. C. soil pipe or vent is obstructed. D. Supply shut-off valve not fully open.	A. Adjust the water. B. Unclog trapway. C. Clear obstruction from soil pipe or vent. D. Open supply shut off valve.
7. Toilet overflows.	A. Toilet trapway is obstructed. B. Soil pipe or vent is obstructed.	A. Use plunger to unclog. B. Clear obstruction from soil pipe or vent

Flush valve A:



Flush valve B:



Replace the Seal

- ❑ Shut off the water supply to the toilet. Flush the toilet to relieve water pressure in the flush valve.
- ❑ Carefully remove the cistern cover, and set it upside down on a clean, soft surface.
- ❑ Note the position of the colored buttons on the top of the flush valve canister for reinstallation.
 - A. Turn right and pull straight up on the canister out of the flush valve.
 - B. Squeeze the tabs on both Sides of the canister, and pull the canister straight up and out of the flush valve.
- ❑ Remove and replace the seal on the bottom of the canister.
- ❑ Reinstall the canister:
 - A. Push straight down in to the place and turn left.
 - B. Pressing it into the flush valve so it snaps into place.
- ❑ Rotate the canister as needed so the colored buttons are in their original positions.
- ❑ Carefully reinstall the cistern cover onto the cistern.
- ❑ Turn on the water supply to the toilet.
- ❑ Flush the toilet several times using first one push button and then the other to verify proper operation.
- ❑ Check for leakage.

CONTACT AND WARRANTY INFORMATION

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Installation & User Guide

Dual-Flush Toilet

NOTE: If your new toilet pan has Side Entry holes, please ignore this installation guide and refer to document # 1265059-A2.

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Tools And Materials



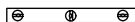
10" Adjustable Wrench



Supply Shut-Off Valve



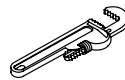
Tape Measure



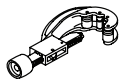
Level



Sponge



Pipe Wrench



Tubing Cutter



Safety Glasses



Drill and assorted bits

Plus:

- Pan Connector
- Metal File
- 1/2" Nut Driver/Socket
- Hacksaw
- Screwdriver
- Caulking Gun & Sealant

Thank You For Choosing Kohler Company

We appreciate your commitment to Kohler quality. Please take a few minutes to review this manual before you start installation. If you encounter any installation or performance problems, please don't hesitate to contact us. Our phone numbers are listed on the back cover. Thanks again for choosing Kohler Company.

Before You Begin



CAUTION: Risk of personal injury or product damage. Handle with care. Vitreous china can break or chip if the product is handled carelessly.

- ☐ Observe all local plumbing and building codes. Installation shall be in accordance with AS/NZS 3500 and AS/NZS 6400.
- ☐ Carefully inspect the new toilet for damage.
- ☐ If the existing toilet does not have a supply shut-off valve below the cistern, install one before installing the new toilet.
- ☐ Install sufficient backing behind the finished wall to provide a secure material for the anchoring devices.
- ☐ Water supply hose not supplied. Your plumber can provide a suitable hose of sufficient length from the shut-off valve to the tank inlet.

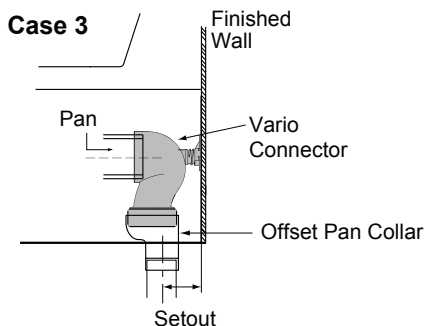
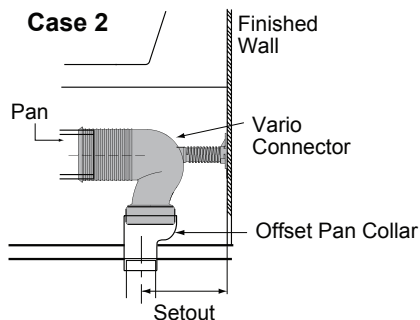
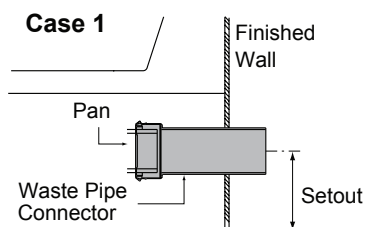
Pan Installation

- 1 Remove the existing toilet: Turn off the water supply and flush the toilet, then sponge out all remaining water from the cistern. Disconnect the supply hose from the shut-off valve and remove the old pan and cistern.

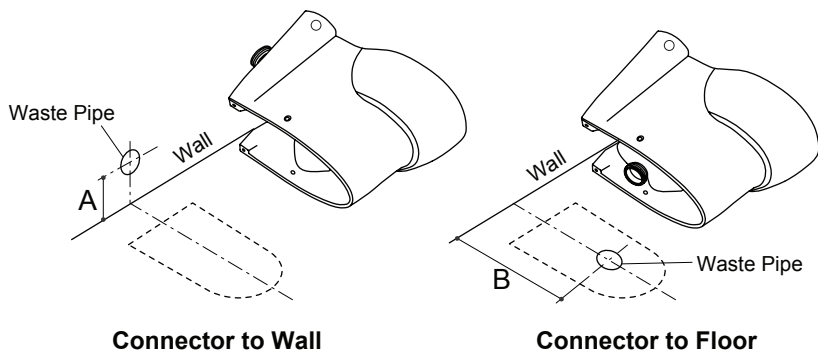


CAUTION: Risk of hazardous gases. If the new toilet is not to be installed immediately, temporarily stuff a rag in the closet flange. Ensure this is removed before installing the new toilet.

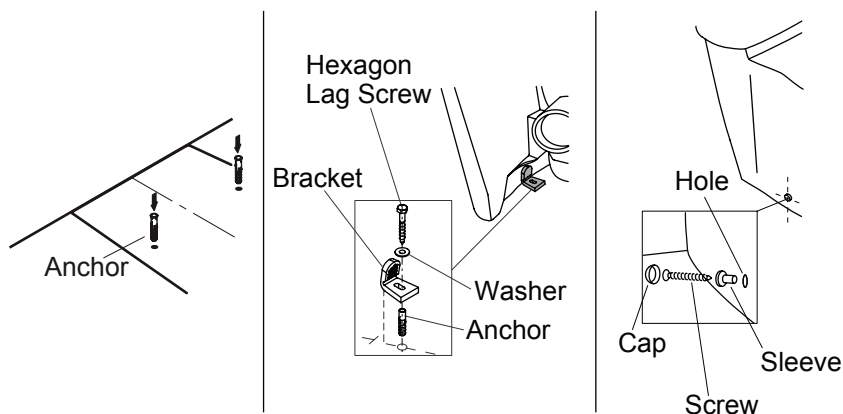
- 2 Define the position of the connector: Place the connector onto the pan, and position the connector between the outlet and waste pipe. Installation instructions are supplied with each respective pan connector.



3 Using the template, mark the positions of the floor fixing kit holes.



4 Drill fixing holes at the marked locations on the floor and insert the anchors where required.



5 Place a washer onto each of the hexagon screws and fix the brackets to the floor.

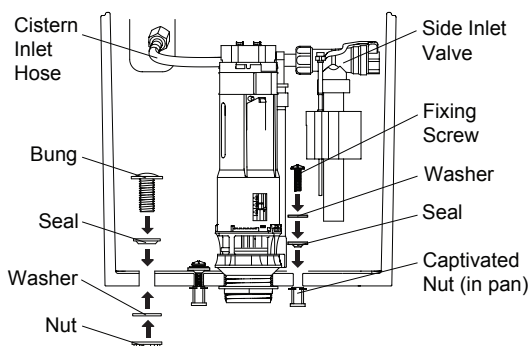
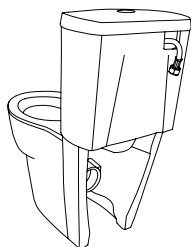
6 Position the toilet in the marked location, while ensuring an effective connection is made with the pan connector.

7 Install the plastic screw sleeves and use the screws to fix the toilet to the brackets. Attached the chromed caps to the screw heads.

Cistern Installation

- 1 Identify the type of cistern configuration and ensure the components are installed securely.

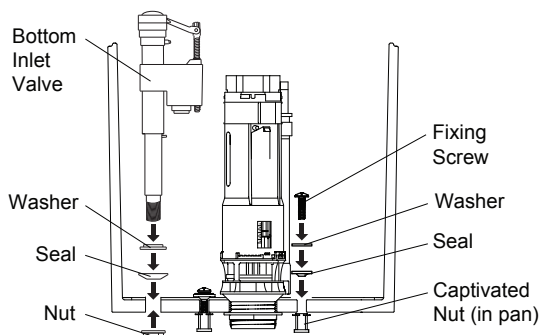
A) Top Rear Entry with Side Inlet Valve



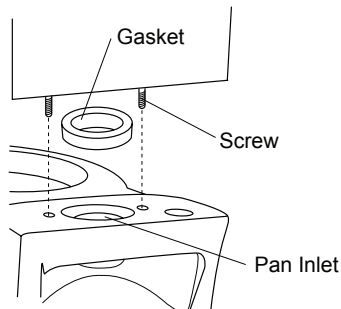
B) Bottom Inlet



Cistern Inlet Hose (not supplied)



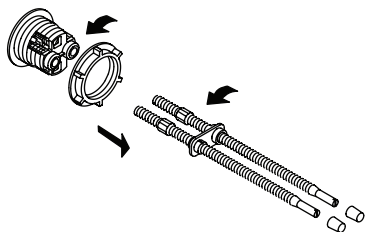
- 2 Position the cistern on the pan by centering the gasket on the pan inlet. Securely tighten the screws so the cistern is level.



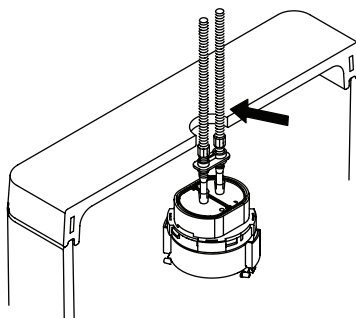
- 3 Connect the supply hose to the cistern inlet and connect the hose to the water supply shut-off valve to test the system for leaks. Shut off the water supply and disconnect the hose.

Push Button Installation

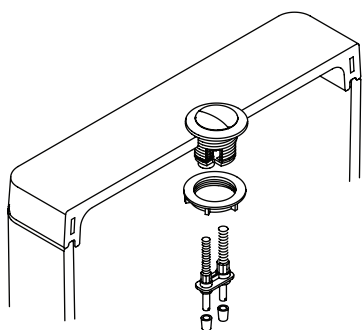
1 Disassemble the push rods.



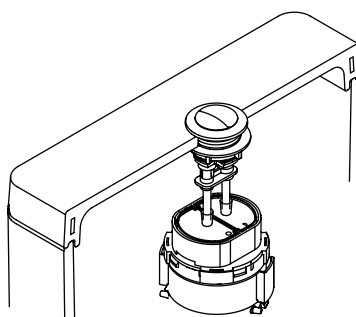
2 Using the push rod, measure the distance between the flush valve and the top of the cistern lid. Mark this length and cut the push rod to length.



3 Reassemble the push rods.



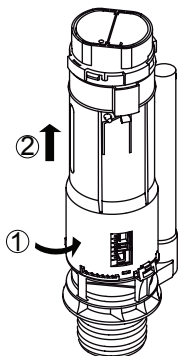
4 Fit the lid and test the buttons. Adjust the rods as required.



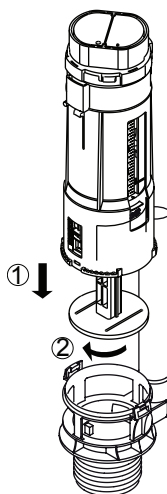
Flush Valve Removal and Installation

Flush Valve A

- 1 Release flush valve by turning anti-clockwise and pulling straight up on the canister.

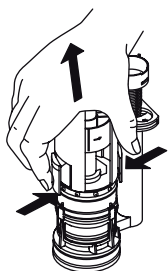


- 2 Assemble flush valve by pushing straight down into the canister and turning clockwise.

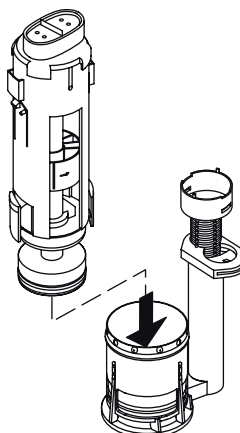


Flush Valve B

- 1 Release flush valve by squeezing the tabs on both sides of the canister and pulling straight up out of the flush valve.

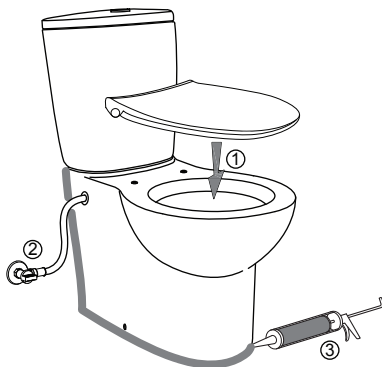


- 2 Assemble flush valve by pressing it into the flush valve so it snaps into place.



Finalising Installation

1 Install the seat as per the supplied seat instructions.



2 Make final connection of water supply hose to shut-off valve. Test the system for leaks.

3 Apply a suitable sealant between the pan and adjacent surfaces.

Your toilet suite is now installed.
Please refer to the Homeowner's Guide for care & cleaning instructions.

CONTACT AND WARRANTY INFORMATION

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BEFORE YOU BEGIN

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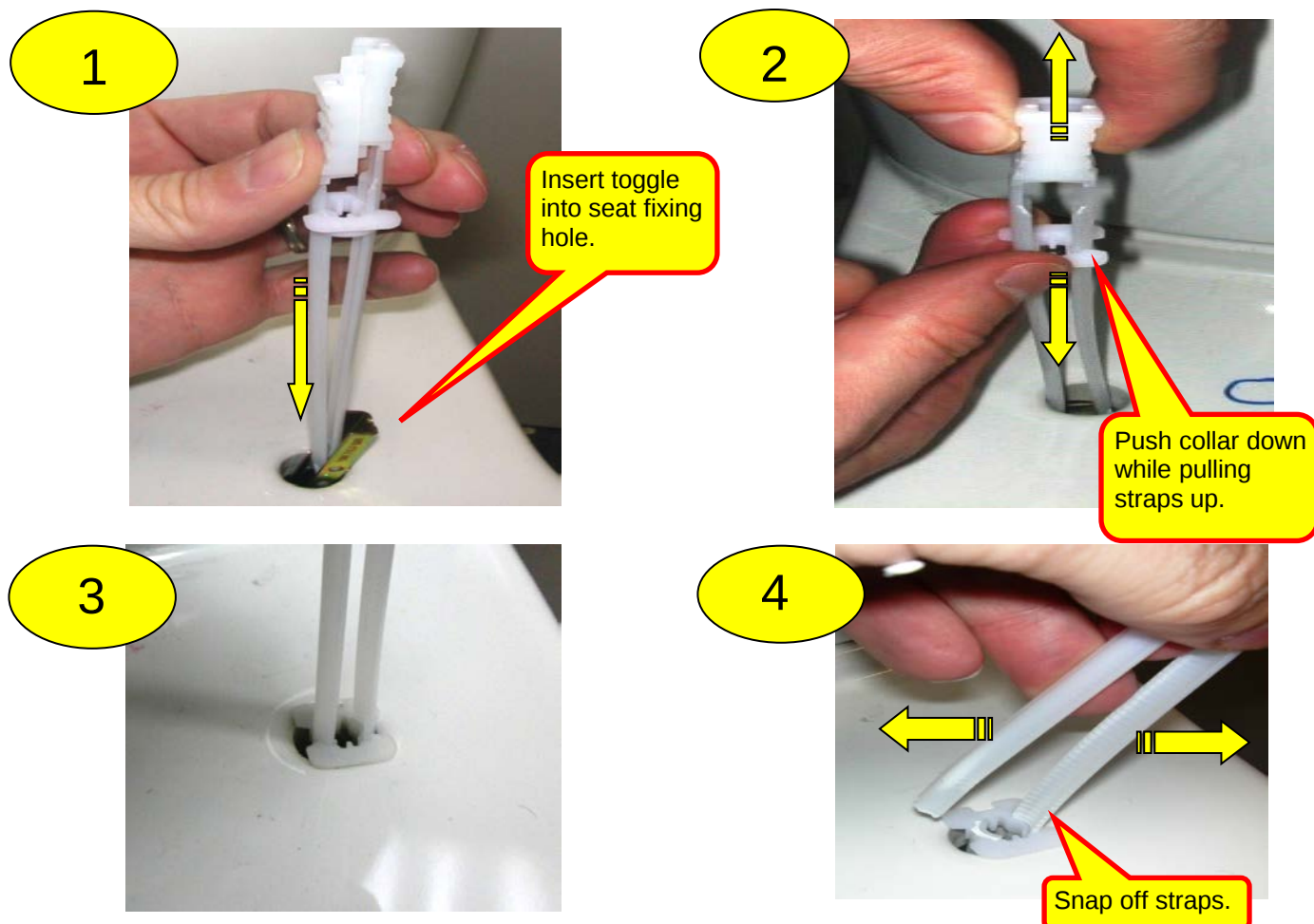
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Care and Cleaning of Seats: Use warm soapy water only on toilet seats. Do not use abrasive cleaners or chemicals. This can damage the surface of the seat.

SEAT INSTALLATION

Most Kohler toilet seats come supplied with plastic toggles which allow the quickest and most reliable installation. To install seats with toggles, follow seat installation method A. Some toilet pans will not allow the use of toggles as the fixing holes do not go completely through the toilet pan. For these toilet pans follow seat installation method B.

SEAT TO PAN INSTALLATION METHOD A - (toggles)



5



6



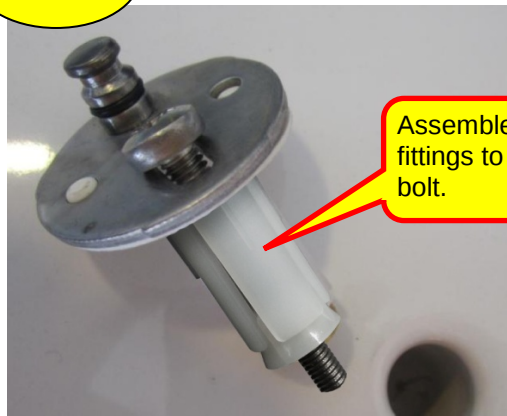
Bolt hinge plate to plastic toggle collar.

SEAT TO PAN INSTALLATION METHOD B - (no toggles)

1



2



Assemble plastic fittings to end of bolt.

3



Insert into seat fixing hole.

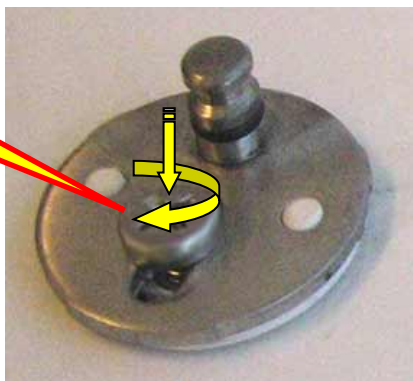
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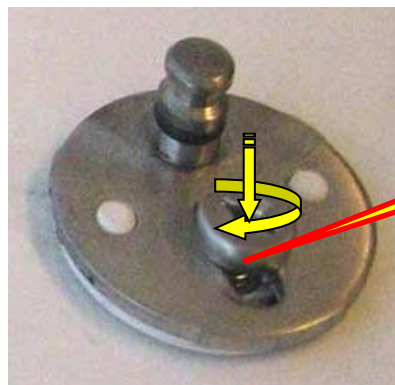
Continue with seat installation.

SEAT INSTALLATION FOR METHODS A AND B

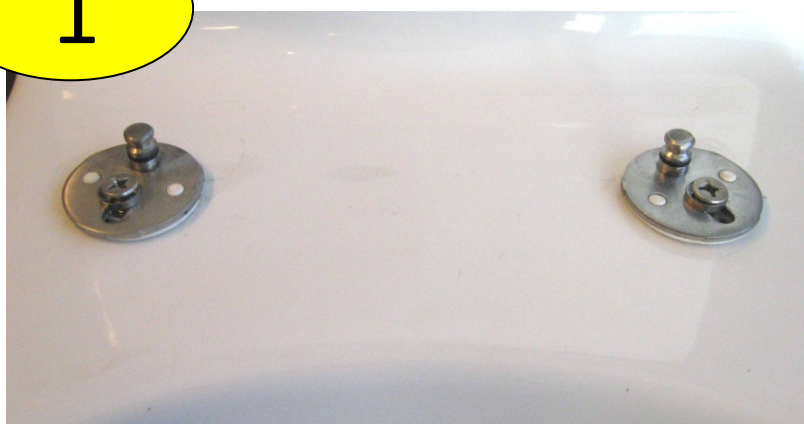
Do not fully tighten.



Do not fully tighten.



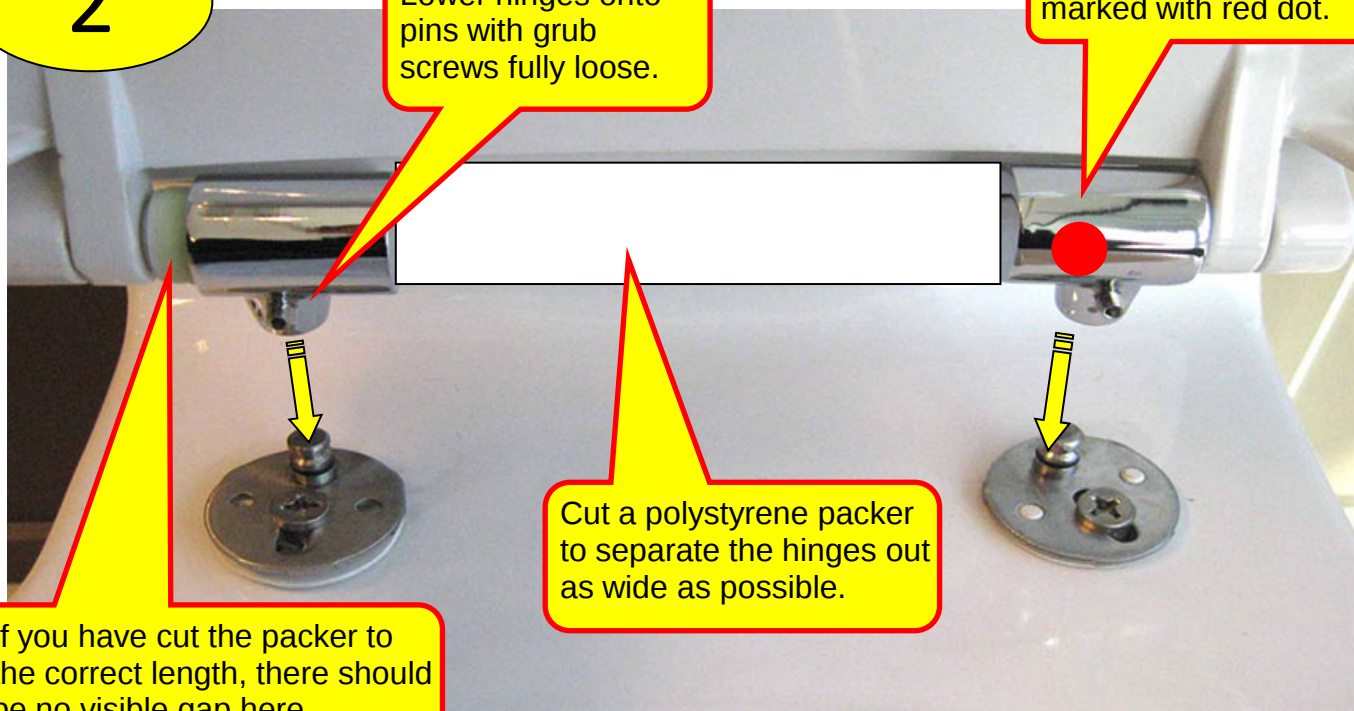
1



2

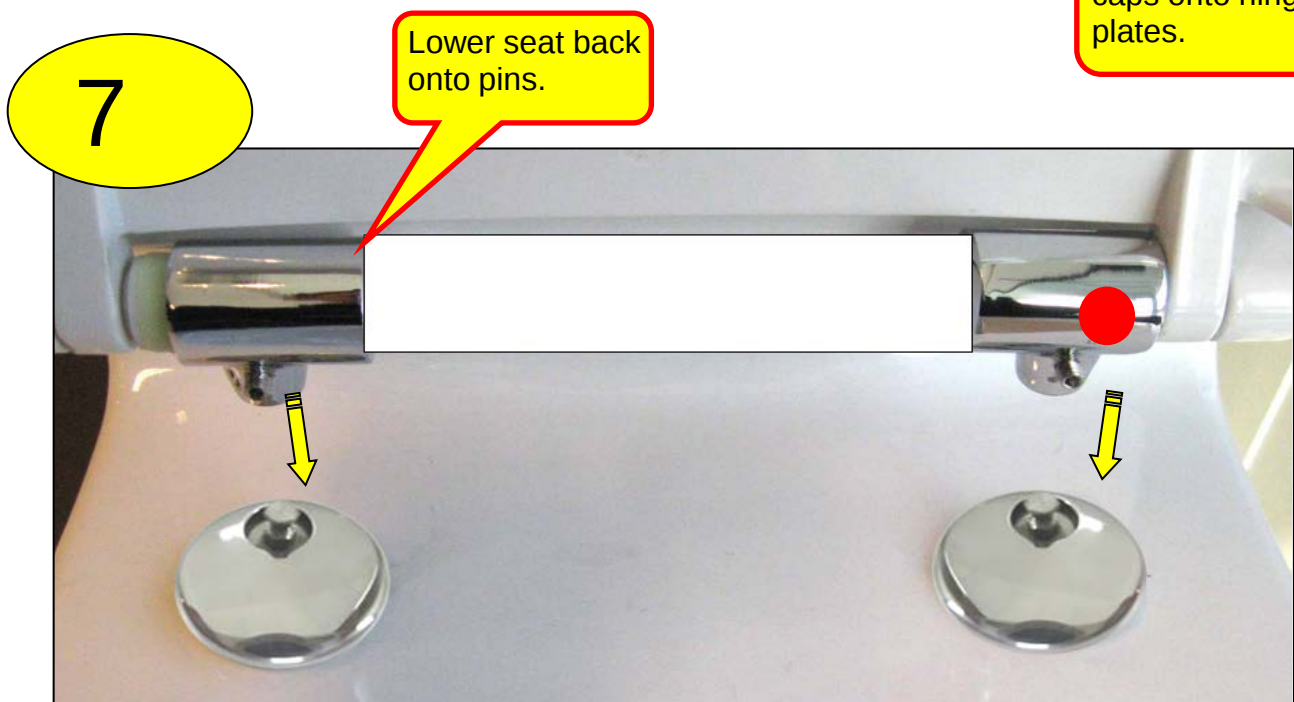
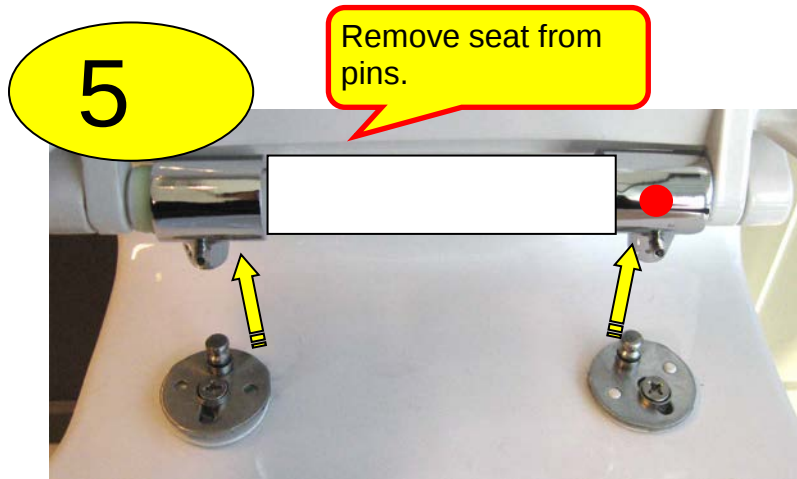
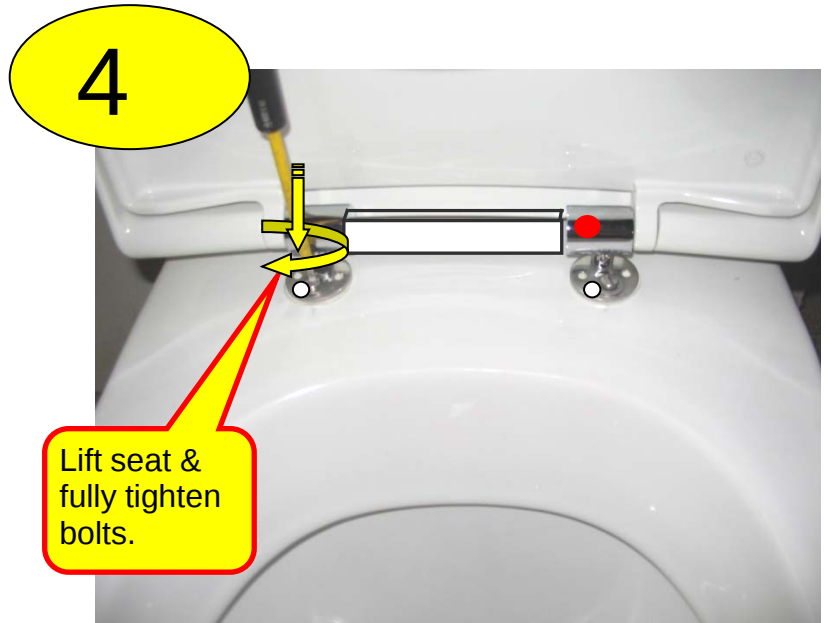
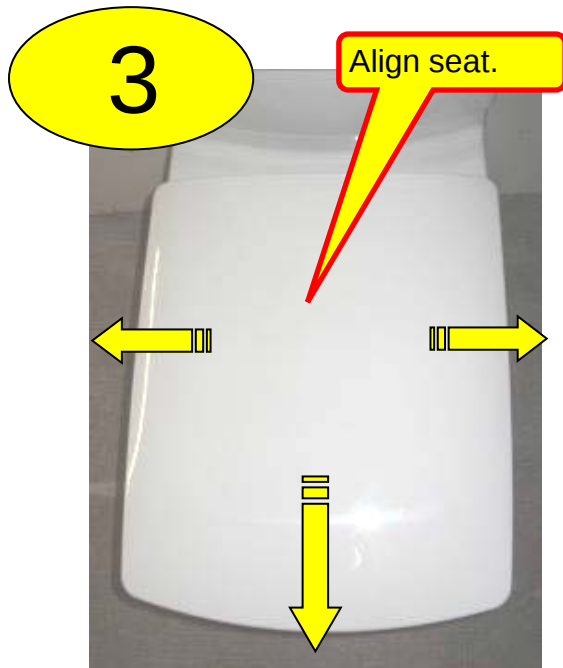
Lower hinges onto pins with grub screws fully loose.

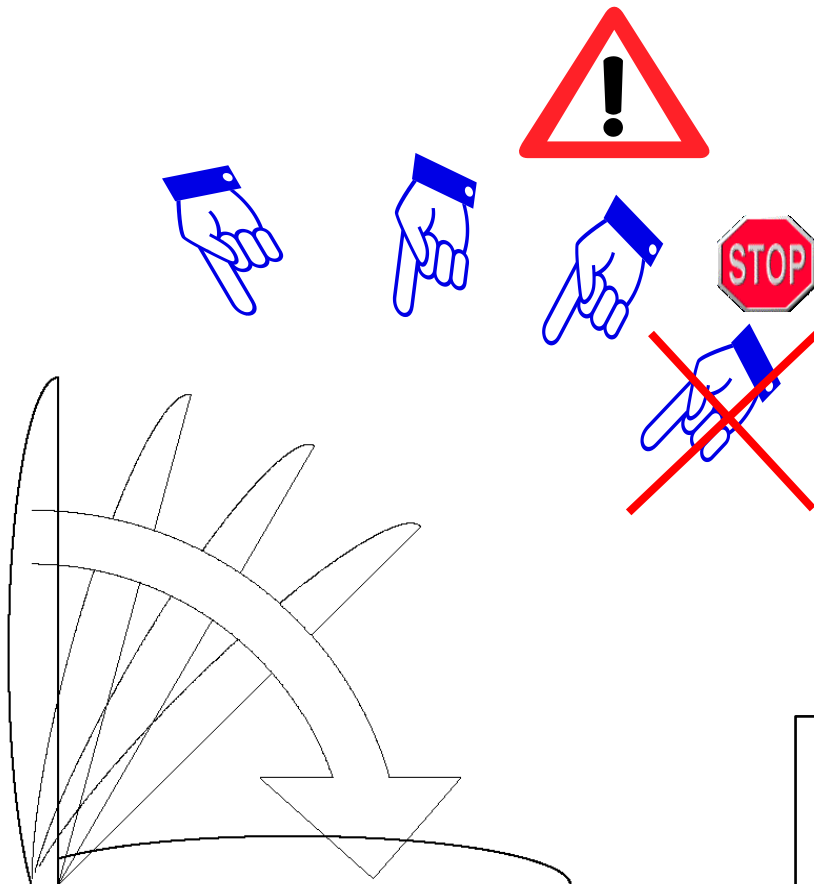
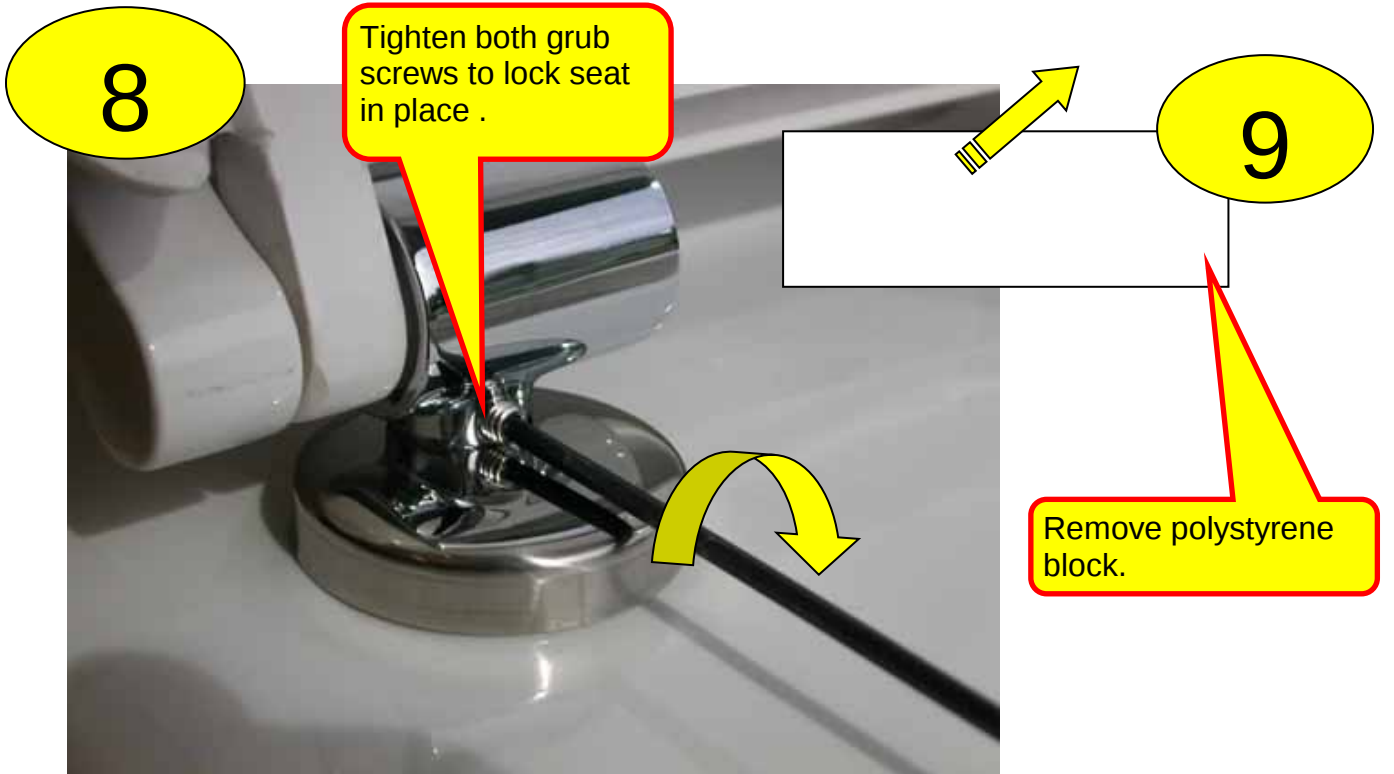
Right hand hinge marked with red dot.



Cut a polystyrene packer to separate the hinges out as wide as possible.

If you have cut the packer to the correct length, there should be no visible gap here.





To close soft close seat partially close the seat, then release it. Seat will softly fall until closed.