

Warranty

Retail Purchase & Installations

Within these terms of our product warranty, Gallaria Bathware advises that the product is guaranteed to be free of material and production faults or components failure for:

PRODUCT	PERIOD OF WARRANTY	START DATE	PROOF OF PURCHASE REQUIRED?
Vitreous China Toilets & Bidets	Ten Years (10)	From Date of Purchase	Yes
Intelligent Bathroom Bidet Seats	Five Years (5) - 3 years parts & labour - 2 years parts thereafter		
Vitreous China Basins	Five Years (5)		
Baths	Five Years (5)		
In Wall Cisterns	Five Years (5)		
Toilet Seats	One Year (1)		
Bottle Traps	One Year (1)		
Plug & Wasters (P&W;)	One Year (1)		
Valves & Components	One Year (1)		

Gallaria will at its discretion, provide labour for a period of one (1 year) after the date of purchase. Proof of purchase is required.

The product must be installed by a licensed plumber and it is the responsibility of the licensed installer to inspect for damage prior to installation.

No claims for damage/error/unsuitability will be considered after installation. Fabricators and joiners must check all basins before installation for damage from handling or dimensional variation in manufacture. All undermount basins should also be removable.

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The warranty covers only the original purchase.

Warranty is void if abrasive cleaners are used. It is recommended that a soft micro fibre cloth and mild detergent or warm water be used.

The Gallaria warranty does not extend to any consequential loss, damage, misuse, neglect, modification or incorrect installation. Deliberate vandalism is not covered under warranty.

The Gallaria warranty cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a product failure. You are also entitled to have the product replaced if the product fails to be of acceptable quality. Reinstallation may not be included. For information on consumer law www.consumerlaw.gov.au

Source: Gallaria Retail Warranty Policy, Version 2.1.